



INDUSTRIAL MAINTENANCE

Mentor provides condition-based monitoring equipment

BY AUGUSTO DURAND

Mentor Technical Group Corp., a provider of engineering services to the pharmaceutical industry, now offers condition-based monitoring equipment and services. “The use of condition-based monitoring takes maintenance from being a preventive activity to being predictive,” said Luis A. Soto, president of Mentor Technical Group. “Our multidisciplinary approach allows us to provide services for validation, calibration, controls, automation and vibration analysis plus any pharmaceutical engineering maintenance or regulatory requirement.”

Industrial site maintenance today is so complex it requires the application of a multidisciplinary and predictive approach to be effective. “In the food industry, the trend is for equipment manufacturers to include monitors and other smart devices in the equipment they offer,” said Soto. The authorized solutions provider for Rockwell condition-based monitoring equipment, Mentor will be present at Rockwell’s Technology Tendencies being held at the Puerto Rico Convention Center through today.

Moreover, Mentor is also streamlining its operations with a new



Luis A. Soto, president of Mentor Technical Group

25,000-square-foot building in Caguas set to open in September. “Our new building will consolidate our operating departments and will help streamline our services,” said Soto. The new structure will have 10,000 square feet of offices, 5,000 square feet for workshop space and 10,000 square feet used to house the company’s technical and maintenance services.

Félix Bernard, vice president of operations, said although Mentor originally started out providing utilities and building maintenance services, it is now deployed as an outsourced engineering department

services group. “We offer a multitude of engineering services and manufacturing support functions with the exception of design,” he said.

Mentor performs industrial maintenance work at pharmaceutical and food processing operations required to meet strict Food and Drug Administration (FDA) regulations. “The FDA exercises control on plant and equipment maintenance execution and documentation,” Bernard said. Outsourcing utilities and facility maintenance to certified independent service providers such as Mentor is seen by the FDA as a positive step, since the shared responsibility between the pharmaceutical operation and the service provider usually results in a better execution and documentation of

the required maintenance services.

“Our clients regard us as experts in all engineering aspects involving regulatory compliance,” Bernard said. The company also performs equipment repair work at its workshop on pumps and pressure seals, having the competitive advantage provided by combining all its technical and services disciplines to offer a complete portfolio of integrated solutions and technical support for customers within the pharmaceutical, biotechnology, medical devices, hospitality, food and utilities sectors.

Honored by the National Minority Supplier Development Council as Service Company of the Year in 2005, Mentor also received the Excellence in Service Award presented by the Puerto Rico Products Association in 2006. ■

OFFERING A NEW WAY OF FACILITIES MAINTENANCE.

- Quality customized cleaning and green areas services
- Industrial and Commercial
- Insured and qualified staff
- Islandwide
- Free estimate



WEST JANITORIAL SERVICES

(787) 376-0766

westjanitorialservices@yahoo.com

OLIVER Exterminating is now the only Pest Control Company in Puerto Rico that meets the standards of quality to be certified by ISO 9001:2000



How does this certification benefit your company?

- Well-defined and documented procedures to ensure consistency of service
- Quality is constantly measured and improved
- Reduction of errors, which saves you both time and money
- ISO certification is our commitment to quality

With OLIVER, you can expect first quality, reliable services at all times...

IPM-Integrated Pest Management – Web based Service Documentation and Monitoring System
Termite Specialists – Bird Exclusion – Drain line, Sewer line and Grease trap Treatments



787.764.2000 oliverexterminatingpr.com

San Juan Bayamón Arecibo Ponce Mayagüez Caguas Sto. Domingo, RD